



**CANINE CLASS**  
Professional Dog Grooming

**CANINE CLASS CLIENT REGISTRATION (Personal Details)**

Please fill in the details below and return the completed form, and any additional dog registration forms, to a member of the team.

**Primary Contact - Required**

Name	
Address	
Email	
Home Phone	
Mobile Number	

**Secondary Contact**

Name	
Email	
Home Phone	
Mobile Number	

**Emergency Contact**

In an emergency we will always attempt the primary and secondary contacts first. You can also nominate another person who we will attempt to contact if we cannot get hold of you.

Name	
Home Phone	
Mobile Number	

**Client Agreement & Data Protection Notice**

The Animal Welfare Act 2007 states "all animals are to be protected from pain, injury, suffering and disease". Matted fur will pull and cause pain to your pet and the skin underneath could be raw, inflamed and possibly infected. Therefore, if your dog is badly matted, Canine Class reserve the right to a complete clip off if we consider it best for the dog. Any dematting of smaller mats will require our dematting service which uses specialist dematting products and will incur extra cost to reflect the extra time needed.

By accepting our services you agree to any decision we make regarding the clipping of your dogs coat.

If your dog has fleas or you request a flea shampoo an extra cost of £5 will be added to the regular grooming price

as we are required to use specialist products during and after the visit.

We trim all dogs as close to the Kennel Club breed standard requirements as possible, if you ask us to trim differently, we cannot be held responsible if you are in anyway unhappy with the result.

We may, on occasion, take photos of your dog(s) and put them on our social media pages or use them in promotional material. Please let us know if you are unhappy with this and would not like us to use photos of your dog(s) in these ways.

*If you would like to be tagged in these photos, please like and follow our social media pages.*

We are committed to protecting your data and being clear on what we do with your information and how we use it.

We collect the information that you provide to us, the majority of which is contained within this declaration form. We also collect information regarding your dog's appointment: time/date, treatment(s) received and anything the groomer records as relevant to this treatment or future treatments.

We do not and will never sell or give away any of the information we hold within our records.

In order to continue to be compliant with current Data Protection laws, we may contact you via email, text message or phone to ensure our records are up to date. Although, we prefer do this in personal when you visit us. We may deregister you as a client if we are unable to confirm the information we hold is still up to date and correct.

You have the right to make a Subject Access Request at any time, in writing, to request a copy of the information we hold on our records relating to you or your pets. You can also request to deregister as a client and have all of your personal information removed from our records.

If you have provided a mobile number, we may send out appointment reminder messages, free of charge.

Occasionally, we may need to contact you on any of the contact methods provided regarding appointments and the services we provide.

**Would you like to receive marketing communications from time to time? (e.g. Special offers or discounts)** YES / NO

**Please note that we may keep hard copies of all information for a period of time. These documents will be stored securely and destroyed when they are no longer needed. Your personal information may also be stored electronically, fully encrypted, within the United Kingdom.**

Please print, sign and date indicating that you accept all of the above, will adhere to the shop policies and that the information provided is up to date and correct to the best of your knowledge.

**Your Name:** .....

**Signature:** .....

**Date:** ..... / ..... / .....